

HEALTHIEST YOU TELEMEDICINE ELIGIBILITY

East Central ISD employees who are eligible for supplemental benefits such as life insurance, disability insurance, cancer insurance, etc. are eligible for the FREE telemedicine service through HEALTHIEST YOU! This service is also available to the dependents of the eligible employees. Please read the information below to insure your dependent information is on file.

HEALTHIEST YOU Eligibility Verification:

- **Employees:** We provide information to Healthiest You directly from our FF Enroll online benefit enrollment system. Every employee is added to the system upon employment with East Central.
- **Dependents:** Dependent information is provided to Healthiest you directly from our FF Enroll online enrollment system. However, it is the employee's responsibility to update dependent information in this system. This is done at the time of hire or during open enrollment. Dependents of employees who have updated their dependent information in the FF Enroll system have been provided to Healthiest You. Dependents of employees who have not provided dependent information in the FF Enroll system are not on file and therefore have not been provided to Healthiest You. At this time, the FF Enrollment system is closed for employees to edit. If you do not have your dependent information on file, please read the following information.

How do I know if my dependents are on file with Healthiest You?

- Download the Healthiest You app, follow the Healthiest You setup instructions and view dependent information.
- You can also view dependent information onfile in FF Enroll, the District's benefits enrollment portal. The enrollment system is currently closed for employee editing but may be viewed by accessing the enrollment portal at <http://benefits.ffga.com/eastcentralisd/HowToEnroll>.
- If you do not have smart phone access call 1-866-703-1259.

What do I do if I do not see my dependents on file on the Healthiest You App or FF Enroll?

- Contact the ECISD Benefits Department at 210-648-7861 during business hours.
- If it is after hours, and you need to utilize the service for a dependent not on file, call 1-866-703-1259.